



License #PC659007, MB673406, EA659286

JOB DESCRIPTION

Drain Cleaning Technician

JOB PURPOSE

The purpose of a Drain Cleaning Technician is to diagnose, clear, and repair clogs in drainage systems, using specialized tools and techniques to maintain proper plumbing function and provide solutions to customers experiencing drainage issues.

JOB SCOPE

The Drain Cleaning Technician reports to a Plumbing Supervisor.

JOB REQUIREMENTS

- Valid Driver's License and at least 18 years of age
- A strong customer service focus—you're not just fixing drains, you're building relationships!
- Ability to troubleshoot effectively and think on your feet
- Excellent communication skills to explain solutions to customers clearly
- Strong work ethic and ability to work as part of a team
- Willingness to learn new skills and stay updated with the latest technology
- Ability to lift heavy equipment and perform physical tasks

Skills

The Drain Cleaning Technician must demonstrate the following skills:

- Team building skills

- Problem solving skills
- Decision making skills
- Effective verbal and listening communications skills
- Attention to details skills
- Organizational skills
- Written communication skills
- Stress management skills
- Time management skills
- Coordination with other trades
- Fills out project log books
- Follows job site safety requirements

PERSONAL ATTRIBUTES

The Drain Cleaning Technician must maintain strict confidentiality with the finance and personal information. The Drain Cleaning Technician must also demonstrate the following personal attributes:

- Honest and trustworthy
- Respectful
- Sound work ethics
- Works well with others
- Good interpersonal skills
- Flexibility

PHYSICAL DEMANDS

The Drain Cleaning Technician will spend 100% of their time in the field. Working conditions may include hot and cold days in the field. Lifting conditions may be up to 100 pounds.

MENTAL DEMANDS

There are several deadlines associated with this position which may cause significant amounts of stress. The Drain Cleaning Technician must be able to maintain good customer service when dealing with a wide variety of people and complex plumbing issues.

PERFORMANCE REVIEWS

The Drain Cleaning Technician will receive performance reviews at intervals appropriate to their position and length of employment and their success will be based on the following criteria:

- Ability to start, finish and manage projects without guidance
- Development of process and tools that streamline operations and cut costs
- Customer satisfaction
- Work ethic
- Trade knowledge

COMPENSATION PACKAGE

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|----------------------------------|--|
| Salary | \$ 20.00-35.00 an hour based on experience |
| Status | Full-Time 4 days a week |
| Employee health insurance | 75% of employee plan |
| Simple IRA | Match up to 3% of Salary after 60 days |
| Tablet | Yes |
| Schedule | 4-day work weeks |
| On call | No |
| Vacation | 2 weeks |
| Holidays | 8 paid holidays per calendar year |

Additional Compensation:

- Tool bonus, \$500 allowance to update tools for the company, for your vehicle or jobsite
- Continuing education classes will be provided at Ron's Plumbing, HVAC, and Electric's expense.
- Ron's Plumbing, HVAC, and Electric will cover all expenses if you are to be traveling (fuel, room, vehicle, and maintenance).
- Clothing allowance of \$300 per year for t-shirts, sweatshirts, jackets, hats, boots, gloves, and safety apparel.